2.11 Internet and Electronic Resource Use

In response to advances in technology and the changing needs of the community, the New Braunfels Public Library endeavors to develop collections, resources, and services that meet the cultural, informational, recreational, and educational needs of our community. It is within this context that the New Braunfels Public Library offers access to the internet.

The New Braunfels Public Library does not monitor the information accessed through the internet and cannot be held responsible for its content. The internet is a global entity with a highly diverse user population, and it is the responsibility of the user (or the parent/legal guardian) to determine what is appropriate.

The New Braunfels Public Library does not vouch for or endorse electronic information accessed at the library. Selection policies that serve to govern a library's purchase of written materials do not apply to material accessed electronically. Users are advised that the quality, accuracy, and timeliness of information on the internet may vary greatly from one site to another, and that some sites may be offensive to some users. The New Braunfels Public Library cannot protect users from information that is offensive or inaccurate. The library staff will assist patrons with Internet use as time permits. In-depth training or technical support will be provided by library staff at Device Advice sessions or by appointment with staff through the Book a Librarian service. Assistance will be given to the fullest extent possible by staff, but the main areas of expertise will be focused on library related technology, websites and apps.

I.   **Computer Access Policies**

- Patrons may not make any attempt to damage computer equipment or software.

- Patrons may not disconnect or render library computers inoperable by disconnecting electrical connections, network connections, or any accessory plugged in to the computer.

- Library workstations may not be used in any activity that is deliberately and maliciously offensive or libelous.

- The library's electronic resources may not be used for illegal or criminal purposes, or to violate copyright laws.

- Patrons may bring their own CD/DVDs or USB drives to use at computer workstations, but the library is not responsible for damage to a patron's media or for any loss of data, damage, or liability that may occur from patron use of the library's computers.

- Patrons printing to library printers are responsible for any printing fees.

- Patrons are responsible for following any additional computer guidelines found displayed in the library.

- Violations of policies may result in loss of access. Unlawful activities will be dealt with in an appropriate manner.

- Library staff reserves the right to limit Internet use by any adult whose children are inadequately supervised.

II.   Wireless Access Policies

- Wireless connectivity is available at New Braunfels Public Library at no charge.

- The library assumes no responsibility for any alterations or interference with a laptop's configuration, operation, or data files resulting from connection to the wireless network.

- The library wireless connection does not use encryption, so it is not responsible for the security of information sent or received while using the library connection.

- Patrons using the library's wireless access are governed by the same policies as those using the library's workstations.

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By: _____
President, Library Advisory Board

Attest: _____
Library Director