

Legislation Text

File #: 21-716, **Version:** 1

PRESENTER:

Tony Gonzalez, Director of Information Technology

SUBJECT:

Approval of an annual software maintenance renewal for Cityworks PLL through SHI.

DEPARTMENT: Information Technology

COUNCIL DISTRICTS IMPACTED: All

BACKGROUND INFORMATION:

In 2018 the City purchased Cityworks PLL (Permits, Licensing and Land) software to replace the outdated Accela software. Over the last three years the City has implemented Cityworks for Planning, Engineering, Building, Solid Waste and New Braunfels Fire Department. Many other departments are planned to become users of Cityworks, where appropriate. The City has made a sizeable time and financial commitment in Cityworks, including the launch of the Customer Portal, digital plan submission, automated workflows, reports, etc.

This renewal is offered through a State of Texas DIR contract, which satisfies all competitive bidding requirements. The annual cost is \$63,158.

ISSUE:

The current software maintenance agreement expires on 8/26/2021.

FISCAL IMPACT:

The Cityworks annual software maintenance cost is incorporated into the Information Technology Department Operating Budget. Therefore, sufficient funds are available for this purchase.

RECOMMENDATION:

Staff recommends approval of the purchase of the Cityworks Annual Software Maintenance.